



If you have no internet access at home, you can access a BT Hotspot Support for how to access a BT Hotspot

<https://www.bt.com/help/broadband/learn-about-broadband/bt-wi-fi/getting-started-with-the-bt-wi-fi-app>

Getting started with the BT Wi-Fi app

Download the **BT Wi-Fi App** for your Android device, iPhone or iPad.

Android devices

1. Go to the Wi-Fi settings and make sure Wi-Fi is switched on
2. Open the BT Wi-Fi app and log in with your BT ID or BT email address and password (*please contact the school or email admin@benjonson.towerhamlets.sch.uk so they can provide you with the details.*)
3. The app will now log you in automatically whenever you connect to a hotspot, so you'll be ready to start surfing as soon as you're connected

iPhone/iPad

1. On your iPhone or iPad, go to the Wi-Fi settings and make sure Wi-Fi is switched to ON
2. Open the BT Wi-Fi app and log in with your BT ID or BT email address and password
3. Select the BT Wi-Fi hotspot in Settings > Wi-Fi (you'll only need to do this once)
4. You can now start surfing

How do I find a BT Wi-Fi hotspot?

You can find hotspots by looking at www.btwifi.com/find or by using the hotspot finder within the BT Wi-Fi app.

Here are some general questions and answers you might find useful about hotspots and the BT Wi-fi app.

Why can't I find a BT hotspot on my device?

Your device may not always find hotspots that are on the BT Wi-Fi map. This could be because:

- Wi-Fi is switched off on your device
- The hotspot that you're trying to connect through has opted out of the service
- The hotspot owner has unplugged or switched off their BT Hub
- You're out of range of the hotspot